



QUALITY ASSURANCE MANUAL

PRECAST CONCRETE STRUCTURES LTD

QUALITY POLICY

1. Precast Concrete Structures Ltd are committed to a comprehensive and ever developing policy of assuring the quality of service to its customers by providing products and services which are tailored to meet their own and customer's specified performance requirements and manufactures under controlled conditions.

It is also the stated intent of the company executive to continually search for improvements in both product quality and the quality of service to its customers.

2. The quality assurance system covering all aspects of manufacturing from the procurement of material to safeguarding of the product despatch is formulated around ISO 9001.
3. The company reserves the right to amend its QA manual at any time, but where it has been quoted as a contractual document, the issue in force on the contract date shall be applied.
4. Managers have the responsibility to provide the necessary working environment and adequate resources to ensure that all procedures are both understood and strictly applied.
5. The company shall ensure through staff training that the principles outlined within this policy statement are understood, implemented and maintained throughout the organisation.
6. It is the responsibility of the Operations Director as Quality representative to ensure the following systems are complied with and in this activity the support of all the directors is given.

Signed M Mills

Director

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